



AQUAPARK RULES FOR VISITORS

1. All visitors to centre 861100, Aquapark, must respect the approved rules for visitors issued by CENTRUM BABYLON a.s. and displayed by the entrance to the Aquapark and at lifeguard points.
2. Entry to the Aquapark is permitted only during the designated operating hours, following the payment of an admission fee and for the period of time corresponding to the paid admission fee; in no event, however, for longer than until the first instance of leaving the Aquapark premises. Upon leaving the Aquapark premises, the validity of the admission fee paid and the right to enter expire regardless of whether the departure from the Aquapark premises occurred while still within the validity period of the paid admission fee.
3. Entry to Aquapark is allowed only within using a valid electronic entry key fob (a key fob wristband) available for visitors to borrow at the ticket desk or provided to them as they submit their e-ticket or voucher. The key fob remains property of the operator at all times and is only lent to visitors. When leaving Aquapark, visitors are required to return their key fob to the operator. It is a visitor's responsibility to look after their key fob. In the event of losing their key fob visitors will have to pay 1,800 CZK to the operator in compensation for this loss. Besides Aquapark entry, the key fob is also used to open and close lockers and safes to store visitors' possessions and to order and make cashless payments for food and drink at Aquapark. All services and products ordered and consumed which were charged for using the key fob must be paid by the visitor at the ticket desk when leaving Aquapark. Visitors must report the loss of a key fob immediately at the Aquapark ticket desk. A "Locker Opening Report" will be written there. In the report, the visitor will list all possessions stored in their locker and enter their name, date of birth and residence address. This report will be validated by a witness and a security guard of CENTRUM BABYLON. Subsequently, the visitor's locked locker will be opened. If the contents of the locker match the list of possessions provided by the visitor, they will be handed over to the visitor. If not, other lockers will not be randomly opened and the visitor will have to wait until the closing time. In the case of a safe, the visitor will be required to wait until the closing time.
4. Visitors must also unconditionally follow the instructions of the lifeguards or of order-keeping staff or other authorised employees at CENTRUM BABYLON a.s.
5. All visitors must conduct themselves in the changing rooms according to the instructions on display there.
6. All visitors, and accompanying persons (including hotel guests), must shower properly using soap or shower gel **WITHOUT SWIMWEAR** before entering the pool.
7. **For sanitary reasons, visitors may only enter and remain in pools when wearing suitable swimwear. The only suitable swimwear is a one-piece swimsuit (not covering the arms, legs and head), a two-piece swimsuit, a swim cap and a swim t-shirt made of flexible, synthetic, skin tight material without any accessories made of metal or similar hard materials. Swim shorts are also permissible.**
8. Smoking is strictly prohibited in the pool areas, as is eating (eating is permitted in the designated and marked areas).
9. Visitors are strictly prohibited from taking glass objects and packaging and other sharp objects into the pool areas.
10. Persons under the influence of alcohol or other addictive substances are prohibited from entering the pool.
11. Children aged from 1 to 3 years may only enter the pool in the accompaniment of and under the constant supervision of an adult aged 18 years or over. They are only allowed to enter in swimwear which is fitted with elastic at the waist and at the legs or in a swimming diaper.
12. Children aged from 4 to 11 years inclusive may only enter the pool in the accompaniment of and under the supervision of an adult aged 18 years or over. The accompanying person is responsible for the child the whole time.
13. Children up to the age of one year may not enter the pool.
14. **Visitors must conduct themselves in the water slide area according to the rules and pictograms displayed in these areas.**
15. Visitors must unconditionally follow the instructions of the staff on duty (lifeguard) or the signalling system when using water slides. It is prohibited to begin riding a water slide before the signalling system allows as such. Pre-school age children may not use water slides.
16. It is prohibited to run or shove in the pool, jump in from the side, use balls or bother other visitors in any other way.
17. Visitors must, in their own interest, move around wet areas with caution and in doing so will avoid any accidents, since the operator is not liable for damage caused by lack of attention, ill-discipline or failure to respect the Rules for Visitors and individual House Rules at the Aquapark.
18. The leader of a group of visitors must inform the lifeguard of the group for which he/she is responsible.
19. Entering the pool areas with chewing or bubble gum is strictly prohibited.
20. Persons suffering from hair, skin or other transmittable diseases, infested persons and person evidently under the influence of alcohol or other addictive substances may not enter the premises. Persons suffering from a fever, conjunctivitis, parasites, illnesses accompanied by discharge, persons under quarantine for the occurrence of an infection and persons using braces or other bandages to set limbs may not enter the premises.
21. Only the lockable lockers in the changing room area are intended for putting personal effects aside in the Aquapark.
22. The safes located by the Aquapark ticket office, the safe located at the Aquapark ticket office and the safes located at the information desk are the only places intended for the storage of money, jewellery and valuables.
23. Visitors must immediately report an accident, injury or loss of personal effects to the responsible worker, meaning a lifeguard or the receptionist at the entrance turnstiles.
24. Customers can contact an employee of the centre at any time with complaints, remarks or suggestions for improvement.
25. The Operator reserves the right to restrict the use of or close certain parts of the Aquapark as a result of the occurrence of an accident or emergency situation, in the case of urgently required maintenance or for other urgent reasons. In such case, visitors do not have any right to the refund of the paid admission price or to the payment of any other costs.
26. For safety reasons, the Operator further reserves the right to switch off all attractions in the Aquapark and to close off access to the pools for the period of preparation and screening of the Laser Show. In such case, visitors do not have any right to the refund of the paid admission price or to the payment of any other costs.
27. The Operator has the right to immediately eject from the Aquapark premises any visitor who violates the provisions of these Rules for Visitors or of generally binding legal regulations and to forbid him/her from any further access to the Aquapark. In such case, the ejected visitor does not have any right to the refund of the paid admission price or to the payment of any other costs.
28. **A FIRST AID BOX** is located in the control room (lifeguards' room) at centre 861100, Aquapark. The contents of the first aid box comply with all requirements on a professionally-stocked first aid box, as corresponding to the valid standards and the extent of the services provided.